

## Project Halo: Towards a Digital Aristotle

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## Project Halo: Towards a Digital Aristotle<sup>1</sup>

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### **Abstract**

Project Halo is a multi-staged effort, sponsored by Vulcan Inc, aimed at creating the Digital Aristotle, an application that will encompass much of the world's scientific knowledge and be capable of applying sophisticated problem solving to answer novel questions. Vulcan envisions two primary roles for the Digital Aristotle: as a tutor to instruct students in the sciences, and as an interdisciplinary research assistant to help scientists in their work.

As a first step towards this goal, we have just completed a six-month Pilot phase, designed to assess the state of the art in applied Knowledge Representation and Reasoning (KR&R). Vulcan selected three teams, each of which was to formally represent 70 pages from the Advanced Placement (AP) chemistry syllabus and deliver knowledge based systems capable of answering questions on that syllabus. The evaluation quantified each system's *coverage* of the syllabus in terms of its ability to answer novel, previously unseen questions and to provide *human-readable* answer justifications. These justifications will play a critical role in building user trust in the question-answering capabilities of the Digital Aristotle.

Prior to the final evaluation, a "failure taxonomy" was collaboratively developed in an attempt to standardize failure analysis and to facilitate cross-platform comparisons. Despite differences in approach, all three systems did very well on the challenge, achieving performance comparable to the human median. The analysis also provided key insights into how the approaches might be scaled, while at the same time suggesting how the cost of producing such systems might be reduced. This outcome leaves us highly optimistic that the technical challenges facing this effort in the years to come can be identified and overcome.

This paper presents the motivation and long-term goals of Project Halo, describes in detail the 6-month first phase of the project – the Halo Pilot – its KR&R challenge,

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<sup>1</sup> Full support for this research was provided by Vulcan Inc. as part of Project Halo. For more information, visit our Web site at [www.projecthalo.com](http://www.projecthalo.com).

empirical evaluation, results and failure analysis. The pilot's outcome is used to define challenges for the next phase of the project and beyond.

## **1. Introduction**

### **1.1 Project Halo**

Aristotle (384-322 B.C.E) was remarkable for the depth and scope of his knowledge, which included mastery of a wide-range of topics from medicine and philosophy to physics and biology. Aristotle not only had command over a significant portion of the world's knowledge, but he was also able to explain this knowledge to others, most famously, though briefly, to Alexander the Great.

Today, the knowledge available to humankind is so extensive that it is not possible for a single person to assimilate it all. This is forcing us to become much more specialized, further narrowing our worldview and making interdisciplinary collaboration increasingly difficult. Thus, researchers in one narrow field may be completely unaware of relevant progress being made in other neighboring disciplines. Even within a single discipline, researchers often find themselves drowning in new results. MEDLINE<sup>®2</sup>, for example, is an archive of 4,600 medical publications in thirty languages, containing over twelve million publications, with 2,000 added daily.

Making the full range of scientific knowledge accessible and intelligible might involve anything from the simple retrieval of facts, to answering a complex set of interdependent questions and providing appropriate justifications for those answers. Retrieval of simple facts might be achieved by information extraction systems searching and extracting information from a large corpus of text, e.g., [1]. But aside from the simplicity of the types of questions such advanced retrieval systems are designed to answer, they are only capable of retrieving "answers" – and justifications for those answers – that already exist in the corpus. Knowledge-based question–answering systems, by contrast, though generally more computationally intense, are capable of generating answers and appropriate justifications and explanations that are not found in texts. This capability may be the only way to bridge some interdisciplinary gaps where little or no documentation currently exists.

Project Halo is a multi-staged effort aimed at creating the *Digital Aristotle* (DA), an application encompassing much of the world's scientific knowledge and capable of answering novel questions through advanced problem solving. The DA will act both as a

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<sup>2</sup> MEDLINE is the National Library of Medicine's premier bibliographic database covering the fields of medicine, nursing, dentistry, veterinary medicine, the health care system, and the preclinical sciences.

tutor capable of instructing students in the sciences and as a research assistant with broad interdisciplinary skills, able to help scientists in their work. The final DA will differ from classical expert systems in four important ways:

- **Speed and ease of knowledge formulation:** Classical expert systems required years to perfect and highly skilled knowledge engineers to craft them; the DA will provide tools to facilitate rapid knowledge formulation by domain experts with little or no help from knowledge engineers.
- **Coverage:** Classical expert systems were narrowly focused on the single topic for which they were specifically designed; the DA will over time encompass much of the world's scientific knowledge.
- **Reasoning techniques:** Classical expert systems mostly employed a single inference technology; the DA will employ multiple technologies and problem solving methods.
- **Explanations:** Classical expert systems produced explanations derived directly from inference proof trees; the DA will produce concise explanations, appropriate to the domain and the user's level of expertise.

Adoption by communities of subject matter experts of the Project Halo tools and methodologies is critical to the success of the DA. These tools will empower scientists and educators to build the peer-reviewed machine-processable knowledge that will form the foundation for the DA.

## ***1.2 The Halo Pilot***

The Pilot phase of Project Halo was a 6-month effort to set the stage for a long-term research and development effort aimed at creating the Digital Aristotle. The primary objective was to evaluate the state of the art in applied KR&R systems. Understanding the performance characteristics of these technologies was considered to be especially critical to the DA, as they are expected to form the basis of its reasoning capabilities. The first objectives were to identify and engage leaders in the field and to develop suitable evaluation methodologies; the project was also designed to help in the determination of a research and development roadmap for KR&R systems. Finally, the project adopted principles of scientific transparency aimed at producing understandable, reproducible results.

Vulcan undertook a formal bidding process to identify teams to participate in the Pilot. Criteria for selection included a well-established and mature technology and a world-class team with a track record of government and private funding. Three teams were contracted to participate in the evaluation: a team led by SRI International with

substantial contributions from Boeing Phantom Works and the University of Texas at Austin; a team from Cypcorp; and a team from Ontoprise.

Significant attention was given to selecting a proper domain for the evaluation. It was important, given the limited scope of this phase of the project, to adapt an existing, well known evaluation methodology with easily understood and objective standards. First a decision was made to focus on a “hard” science and more specifically, on a textbook presentation of some part of that science. Several standardized test formats were also examined. In the end, a 70-page subset of introductory college-level Advanced Placement (AP) chemistry was selected because it was reasonably self-contained and did not require solutions to other hard AI problems, such as representing and reasoning with uncertainty, or understanding diagrams [2]. This latter consideration, for example, argued against selecting physics as a domain.

Table 1 lists the topics in the chemistry syllabus. Topics included: stoichiometry calculations with chemical formulas; aqueous reactions and solution stoichiometry; and chemical equilibrium. Background material was also identified to make the selected chapters more fully self-contained<sup>3</sup>.

<i>Subject</i>	<i>Chapters</i>	<i>Sections</i>	<i>Pages</i>
Stoichiometry: Calculations with Chemical Formulas	3	3.1 – 3.2	75 - 83
Aqueous Reactions and Solution Stoichiometry	4	4.1 – 4.4	113 - 133
Chemical Equilibrium	16	16.1 – 16.11	613 - 653

**Table 1 Course Outline for the Halo Challenge**

This scope was large enough to support a large variety of novel, and hence unanticipated, question types. One analysis of the syllabus identified nearly 100 distinct chemistry laws, suggesting that it was rich enough to require complex inference. It was also small enough to be represented relatively quickly – which was essential because the three Halo teams were allocated only four months to create formal encodings of the chemistry syllabus. This amount of time was deemed sufficient to construct detailed solutions that leveraged the existing technologies, yet was too brief to allow significant revisions to the teams’ platforms. Hence, by design, we were able to avoid undue customization to the task domain and thus to create a true evaluation of the state-of-the-art of KR&R technologies.

Nevertheless, at the outset of the project it was completely unclear whether competent systems could be built. In fact, Vulcan’s secret intent was to set such a high bar for success that the experiment would expose the weaknesses in KR&R technologies

<sup>3</sup> Sections 2.6-2.9 in chapter two provide detailed information. Chapter 16 also requires the definition of moles, which appears in section 3.4 pp 87-89, and molarity, which can be found on page 134. The form of the equilibrium expression can be found on page 580, and buffer solutions can be found in section 17.2.

and determine whether these technologies could form the foundation of the Digital Aristotle. The teams accepted the challenge with trepidation caused by several factors, including the mystery of working in a new domain with the novel performance task of answering hard, and highly varied, Advanced Placement questions; and generating coherent explanations in English – all within four months.

## 2. The Technology

The three teams had to address the same set of issues: knowledge formation, question answering, and explanation generation, [3], [4], [5]. They all built knowledge bases in a formal language and relied on knowledge engineers to encode the requisite knowledge. Furthermore, all the teams used automated deductive inference to answer questions. Despite these high-level similarities, the teams' approaches differed in some interesting ways, especially with respect to explanation generation.

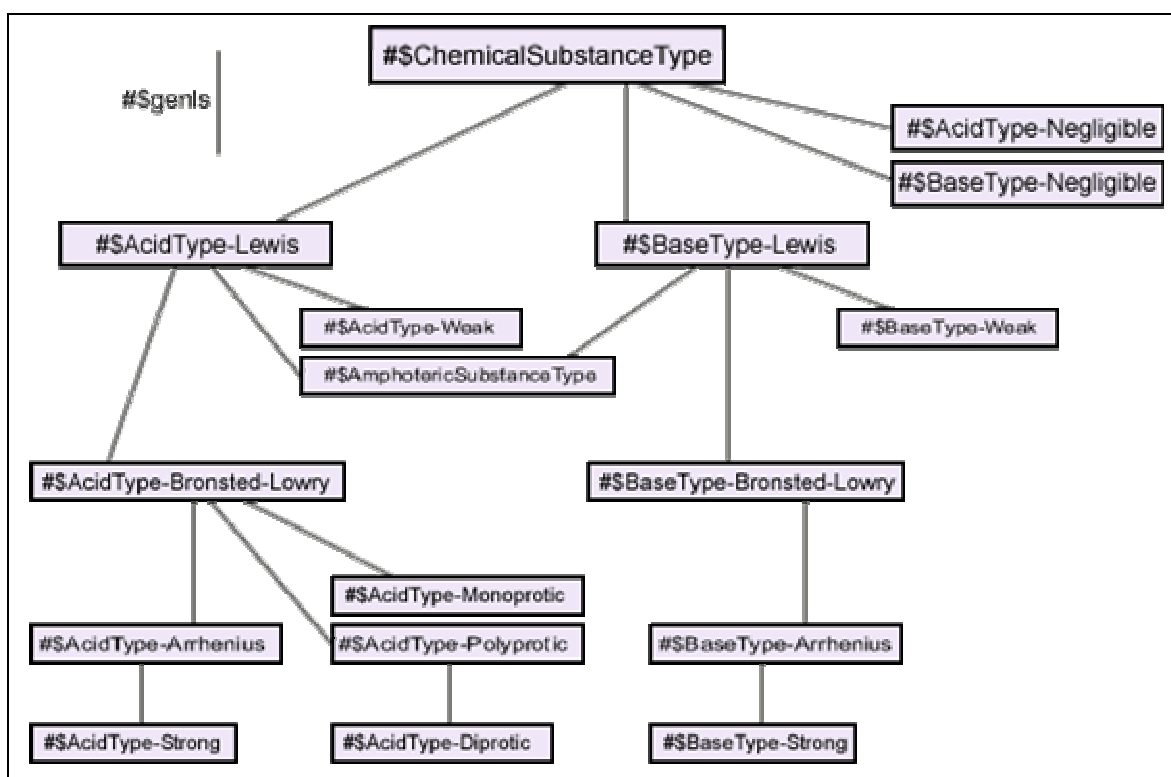


Figure 1: Extract from Cyc's ontology of acids and bases. These nodes represent second order collections for organizing specific substance types; edges represent subsumption relationships.

### Knowledge Formation

Each system achieved significant coverage of the parts of the domain represented by the syllabus, and was able to use that coverage to answer substantial numbers of novel questions. All three systems used class taxonomies, such as the one illustrated in Figure

1, to organize concepts such as acids, physical constants and reactions, represented properties of classes using relations, and used rules to represent complex relationships.

### **Domain-driven vs. question-driven knowledge formation**

Recall that Vulcan released a course description consisting of seventy pages of a Chemistry textbook and fifty sample questions. The teams had the choice of building knowledge bases either starting from the syllabus text or from the sample questions or working from both in parallel. Ontoprise and Cyc approached knowledge formation in a target-text driven approach, and SRI approached knowledge formation in a question driven approach.

Ontoprise encoded knowledge in three phases. During the first phase the knowledge within the corpus was encoded into the ontology and rules without considering any sample test questions. They then tested this knowledge on test questions that appeared in the text book – which were different from the sample set released by Vulcan. In the second phase, they tested the sample questions released by Vulcan. The initial coverage they observed was around 30%. During this phase, they refined the knowledge base until coverage of around 70% was reached. In the second phase, they also coded the explanation rules. In the third phase, they refined the encoding of the knowledge base and the explanation rules.

Cycorp used a hybrid approach by first concentrating on representing the basic concepts and principles of the corpus, and gradually shifting over to a question-driven approach. The intent behind this approach was to avoid over-fitting the knowledge to the specifics of the sample questions available. This strategy met with mixed success: in the second phase, considerable re-engineering of the knowledge was required to meet the requirements of the questions without compromising its generality. This was partly because the textbook adopted an example-based approach with somewhat varied depth, whereas the process of knowledge formation would have benefited from a more systematic and uniform coverage.

SRI's approach for knowledge formation was highly question driven. Starting from the 50 sample questions, they worked backwards to identify what pieces of knowledge will be needed to solve them. Interestingly, the initial set of questions was found to require coverage of a substantial portion of the syllabus. Once the coverage for the sample set of questions was achieved, they looked for additional sample questions from the available AP tests. Working with this additional set of sample questions, they ensured the robustness of their initial coverage.

## Reliance on Domain-independent Ontologies

Both Cycorp and SRI relied on their pre-existing knowledge base content. Ontoprise started from scratch. Not surprisingly, the top level classes in the Ontoprise knowledge base are chemistry concepts such as elements, mixtures, and reactions. Interestingly, the Ontoprise knowledge base did not draw on well-known ontological distinctions such as object type versus stuff type. We describe here in more detail how SRI and Cycorp leveraged their prior knowledge base, and the issues that arose in doing so.

For several years the SRI team has been building a library of representations of generic entities, events, and roles [6] and they were able to reuse parts of this for the Halo Pilot. In addition to providing the types of information commonly found in ontologies (class-subclass relations and instance-level predicates), their representations include sets of axioms for reasoning about instances of these classes. The portion of the ontology dealing with properties and values was especially useful for the Halo Pilot. It includes representations for numerous dimensions (e.g., capacity, density, duration, frequency, quantity) and values of three types: scalars, cardinals, and categoricals. This ontology also includes methods for converting among units of measurement, [7] which their system used to align the representation of questions with representations of terms and laws, even if they are expressed with different units of measurement.

Cycorp publishes an open-source version of Cyc (available from <http://www.opencyc.org/>) which was used as a platform for the OpenHalo system. Cyc's knowledge consists of terms, relations, and assertions. The assertions are organized into a hierarchy of microtheories that permit the isolation of specific assumptions into a specific context. OpenHalo utilized OpenCyc's 6,000 concepts, but was augmented for Project Halo with 1,000 new concepts and 8,000 existing concepts selected from the full Cyc knowledge base. A significant fraction of the latter formed part of the compositional explanation-generation system.

## Reliance on Domain Experts

Cycorp and Ontoprise relied on their knowledge engineers to do all the knowledge formation, while SRI relied on a combined team of knowledge engineers and chemistry domain experts.

Team-SRI used four chemists to help with the knowledge formation process, which was done in the following steps. First, ontological engineers designed representations for chemistry content, including the basic structure for terms and laws, chemical equations, reactions, and solutions. Second, chemists consolidated the domain knowledge into a 35-page compendium of terms and laws summarizing the relevant material from 70 pages of

a textbook. While doing this, the chemists were asked to start from the premise to be proven, and trace the reasoning in a backward chaining manner to make it easy for knowledge engineers to encode this in the knowledge base. Third, knowledge engineers implemented that knowledge in KM, creating representations of about 150 laws and 65 terms. While doing so, they compiled a large suite of test cases, for individual terms and laws as well as combinations of them. This test suite was run daily. Fourth, the “explanation engineer” augmented the representation of terms and laws to generate English explanations. Finally, the domain experts reviewed the output of the system for correctness and understandability.

Ontoprise knowledge engineers learned the domain and built the knowledge base – mostly starting with understanding and modeling the examples given in the textbook. They compiled a set of 41 domain concepts, 582 domain instances, 47 domain relations, and 345 axioms used for answering the questions. In addition, they added 138 rules in order to provide explanations for the answers produced.

### ***Explanation Generation***

The three teams took quite different approaches to explanation generation. These differences were based on the teams’ available technologies (recall that the project allowed little time to develop new technologies), their longer-term goals, and their instincts of what might work.

### **The Ontoprise System**

OntoNova, the Ontoprise system, was based on the representation language F(rame)-Logic, [8] and the logic programming-based inferencing system OntoBroker [4]. For answer justification, OntoNova used meta-inferencing, as follows. While processing a query OntoBroker produced a log-file of the proof tree for any given answer. This proof tree, which was represented in F-Logic and contained the instantiated rules that were successfully applied to derive an answer, acted as input for a second inference run to produce English answer justifications.

We illustrate this approach with a sample question. The question asks for the  $K_a$  value of a substance, given its quantity in *moles* and its *pH*. The following is an extract from the log-file of the proof tree:

```
a15106:Instantiation[ofRule->>kavalueMPhKa;  
instantiatedVars->>{i(M,0.2),i(PH,3.0),...}.
```

This log file extract states that the rule *kavalueMPhKa* was applied at the point in time logged here. Then, the variables *M* and *PH* were instantiated by 0.2 and 3.0 respectively. Rules important for justifying results, e.g. “kavalueMPhKa”, were applied

in the second, meta-inference run. Explanation rules were specified by their reference to an inference rule used to derive the answer, the instantiations of the variables of that rule and a human authored explanation template referring to those variables. These explanation rules resembled the explanation templates of the SRI system. The corresponding explanation-rule for `kavalueMPhKa` was:

```
FORALL I,M1,PH1 explain(EX1,I) <-
I:Instantiation[ofRule->>kavalueMPhKa;
instantiatedVars->>{i(M,M1),i(PH,PH1)}] and EX1 is ("The
equation for calculating the acid-dissociation..").
```

These explanation rules were applied to the proof tree for the example to produce the following justification output:

- The equation for calculating the acid-dissociation constant  $K_a$  for monoprotic acids is  $K_a = \frac{[H^+][A^-]}{[HA]}$ . For monoprotic acids the concentrations for hydrogen  $[H^+]$  and for the anion  $[A^-]$  are the same:  $[H^+] = [A^-]$ . Thus, we get  $K_a = 0.0010 * 0.0010 / 0.2 = 5.0E-6$  for a solution concentration  $[HA] = 0.2 M$ .
  - The equation for calculating the pH-value is  $ph = -\log[H^+]$ . Thus we get pH-value  $ph = 3$ ,  $H^+$  concentration  $[H^+] = 0.0010$ .

This two-step process for creating explanations allowed the application of OntoBroker to generate explanations. For OntoNova, we developed an entire knowledge base for this purpose. Running short of time, we could not fully exploit the flexibility of this approach and thus mostly restricted it to an approach similar to template matching. In the future, however, we plan to apply additional inference rules to (i) integrate additional knowledge, (ii) reduce redundancies of explanations, (iii) abstract from fine-grained explanations, and (iv) provide personalized explanations.

## Team-SRI's System

Team SRI's system was based on KM, a frame language with some similarities to KRL and KL-ONE systems [9]. During reasoning, KM records which rules are used in the derivation of ground facts. These proof tree fragments could be presented as an "explanation" of the derivation of a fact. Experience with Expert Systems, however, has taught us that proof trees and inference traces are not comprehensible explanations for most users.

To provide better explanations, KM allows the knowledge engineer to supply explanation templates for each knowledge base rule. These explanation templates provide control over which proof tree fragments are presented in the explanation and what English text is used to describe them. In particular, the knowledge engineer specifies what text to display when a rule is invoked ("entry text"), what text is displayed when the rule has been successfully applied ("exit text"), and a list of any other facts that should be explained in support of the current rule (dependent facts). The three parts of the

explanation template can contain arbitrary KM expressions, allowing the knowledge engineer considerable control over explanation generation.

Consider the law for computing the concentration of ions in a chemical:

```

ComputeConcentrationOfIons(C)
  if C is a strong electrolyte
      return(Max)                                [expl-tag-1]
  else
      ...                                         [expl-tag-2]

[expl-tag-1]
  entry: "If a solute is a strong electrolyte, the concentration
         of ions is maximal"
  exit:  "The concentration of ions in" C "is" Max
  dependencies: electrolyte-status(C)

```

When the explanation of a rule application is requested, the entry text is formed and displayed, followed by the nested explanation of dependent facts, followed by the exit text. The explanation generated for the computation of concentration of ions in NaOH is as follows:

- If a solute is a strong electrolyte, the concentration of ions is maximal
  - Checking the electrolyte status of NaOH.
    - Strong acids and bases are strong electrolytes.
    - NaOH is a strong base and is therefore a strong electrolyte.
  - NaOH is thus a strong electrolyte.
- The concentration of ions in NaOH is 1.00 molar.

A more complete description of Team-SRI's system is in [3].

## The Cycorp System

All the systems generated their explanations by appropriate filtering and transformation of the inference proof tree. The main difference in Cycorp's approach was that Cyc was already capable of providing natural language explanations for any detail, however minor, whereas the other systems required the addition of template responses for each rule and fact deemed important. The result of this was that much of the effort expended on explanations by Cycorp concerned judicious strengthening of the filters, and Cyc's output consequently erred on the side of verbosity. Moreover, Cyc's English, being built up compositionally by automatic techniques, rather than being hand-crafted for a specific project, exhibits a certain clumsiness of expression.

A specific example of where Cyc had a lot of trouble generating readable explanations was when the use of a mathematical equation required a lot of arithmetic. While a step-by-step exposition of every mathematical step involved is technically correct, it makes most readers recoil in horror. Cyc's lower scores for explanations may therefore be ascribed not to any errors contained within, nor to the complete absence of an explanation, but to the fact that the key chemistry principles involved tended to be buried amid more trivial reasoning. In the Halo Pilot Challenge, the graders appeared to value conciseness of expression over either correctness or completeness.

In the Halo Pilot Challenge, Cyc produced explanations for every question it answered correctly, and it was rare for any of the graders to find any fault with the explanations' correctness. Comments like “Calculations are correct but once again buried” and “not well focused” were common. It was clear at the end of the pilot phase that Cyc required significant work in explanation filtering; substantial progress has been made during subsequent projects.

### **3. Evaluation**

#### **3.1 The Experiment**

At the end of four months, knowledge formulation was stopped, even though the teams had not completed the task. All three systems were sequestered on identical servers at Vulcan. Then the challenge exam, consisting of 100 novel AP-style English questions, was released to the teams. The exam consisted of three sections: 50 multiple-choice questions and two sets of 25 multipart questions—the detailed answer and free form sections. The detailed answer section consisted mainly of quantitative questions requiring a “fill in the blank” (with explanation) or short essay response. The free form section consisted of qualitative, comprehension questions, which exercised additional reasoning tasks such as meta-reasoning, and relied more, if only in a limited way, on commonsense knowledge and reasoning.

Due to the limited scope of the Pilot, there was no requirement that questions be input in their original, natural language form. Thus, two weeks were allocated to the teams for the translation of the exam questions into their respective formal languages. Upon completion of the encoding effort, the formal question encodings of each team were evaluated by a program-wide committee to guarantee high fidelity to the original English. The criterion of fidelity was as follows:

*Assume that a student was fluent in both English and the formal language in question. If she is able to infer additional facts from the formal encodings either through omission of detail or because new material details were provided that were not available in the English description of the question, then a fidelity violation had occurred.*

Once the encodings were evaluated, Vulcan personnel submitted them to the sequestered systems. The evaluations ran in batch mode. The Ontoprise system completed its processing in 2 hours, the Team-SRI system in 5 hours and the Cycorp system in a little over 12 hours. Each of the three systems produced an output file in accordance with a pre-defined specification. For each question, the format required the specification of the question number; the full English text of the question; a clear answer, either in prose or letter-form for multiple choice questions; and an explanation of how the answer was derived—even for multiple choice questions. See the sidebar on system outputs for more details.

Vulcan engaged three chemistry professors to evaluate the exams. Adopting an AP-style evaluation methodology, they graded each question for both correctness and the quality of the explanation. The exam encompassed 168 distinct gradable components consisting of questions and question sub-parts. Each of these received marks, ranging from 0 to 1 point each for correctness and separately for explanation quality, for a maximum high score of 336. All three experts graded all three exams. The scoring of all three chemistry experts was aggregated for a maximum high score of 1008.

### **3.2 Empirical Results**

Vulcan was able to run all of the applications during the challenge, despite minor problems associated with each of the three systems<sup>4</sup>. Results were compiled for the three exam sections separately and then aggregated to form the total scores. Despite significant differences in approach, all three systems performed remarkably well, above 40% for correctness for most of the graders—a score comparable to an AP-3 (out of 5)—close to the mean human score of AP-2.82!

The multiple-choice (MC) section consisted of 50 questions, MC1 through MC50. Each of these questions featured five choices, lettered “a” through “e”. The evaluation required both an answer and a justification for full credit, even for MC questions. Figure 2 provides an example of one of the MC questions, MC3.

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<sup>4</sup> After the challenge evaluation was complete, the teams put in a considerable effort to make improved versions of their application for use by the general public. These improved versions address many of the problems encountered on the sequestered versions. Vulcan Inc has made both the sequestered and improved versions available for download on the project Halo Web site.

**Sodium azide is used in air bags to rapidly produce gas to inflate the bag. The products of the decomposition reaction are:**

- (a) Na and water;
- (b) Ammonia and sodium metal;
- (c) N<sub>2</sub> and O<sub>2</sub>;
- (d) Sodium and nitrogen gas;
- (e) Sodium oxide and nitrogen gas.

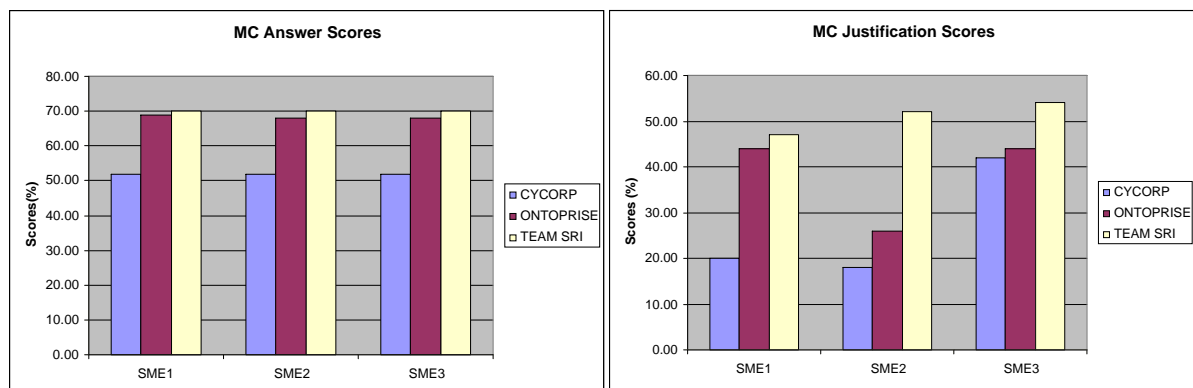
**Figure 2: An example of a MC section question, MC3**

Figure 3 depicts the correctness (on the left) and answer-justification (on the right) scores for the MC section as a percentage of the 50-point maximum. Cycorp, Ontoprise and Team-SRI scores are depicted by purple, magenta and yellow bars respectively. Bars are grouped by the grading chemistry professors, SME1 through SME3, where SME stands for Subject Matter Expert. SRI and Ontoprise both scored about 70% correct in this section, while Cycorp scored slightly above 50%. Cycorp applied a meta-reasoning technique to evaluate multiple choice questions. First, Cycorp's OpenHalo attempted to find a correct answer among the five. If it failed to do so, it would attempt to determine which of the five options were provably wrong. This led to some questions returning more than one letter answer, none of which received credit from the SMEs. In contrast, the other two teams hard-coded the approach to be used—direct proof vs. elimination of obvious wrong answers—and appeared to fare better.

The answer-justification scores were all considerably lower than the correctness scores. Note that these two measurements were not independent. Systems that were unable to produce an answer did not produce a justification and systems which produced incorrect answers were rarely able to produce convincing answer justifications. The answer justification scores were also far less uniform than the correctness scores<sup>5</sup>, with the scoring for SRI appearing to be the most consistent across the three evaluators. All the evaluators found the SRI justifications to be the best, while the Cycorp generative-English was the least comprehensible to the SMEs.

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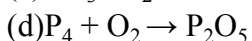
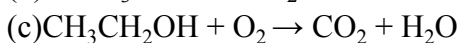
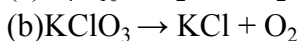
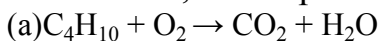
<sup>5</sup> One explanation for this is that, although agreed guidelines exist for marking human justifications, the Halo systems can create justifications unlike any which the graders have seen before (e.g., with extensive verbatim repetition), and for which no agreed scoring protocol has been established.



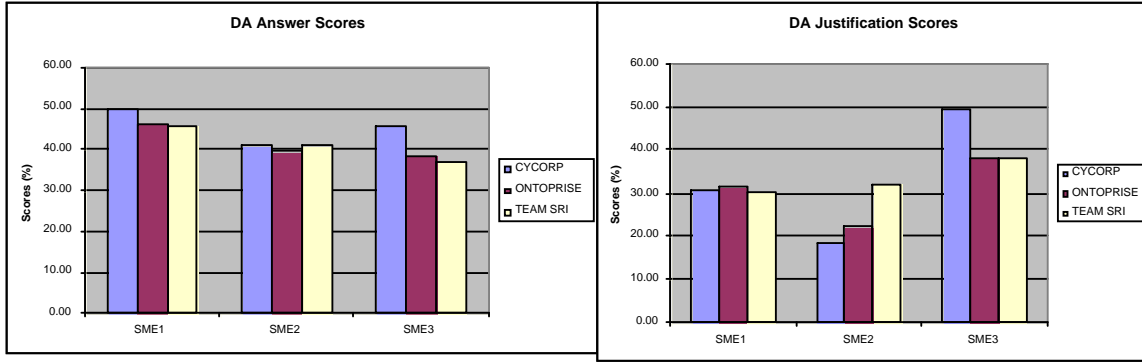
**Figure 3: Correctness and Answer-justification scores for MC section as a percentage of the maximum score of 50 points**

The Detailed Answer (DA) section had 25 multi-part essay questions, DA1- DA25, representing a total of 80 gradable answer components. Figure 4 depicts an example of a DA section question, DA1. Figure 5 depicts the correctness and answer-justification scores for the DA section. The correctness assessment shows a slight advantage to the Cycorp system in this section. OpenHalo may have fared better here because it was not penalized by its multiple-choice strategy in this section.

Balance the following reactions, and indicate whether they are examples of combustion, decomposition, or combination



**Figure 4: An example of a DA section question, DA1**

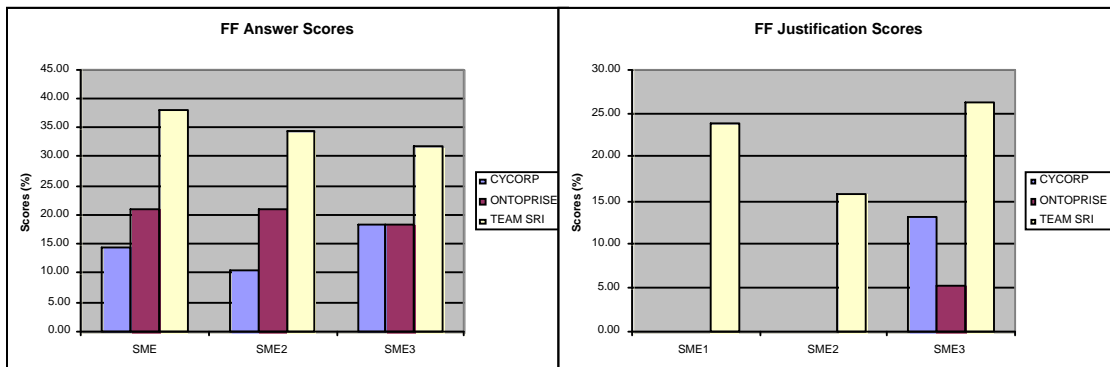


**Figure 5: Correctness and Answer-Justification scores for DA section as a percentage of the maximum score of 80 points**

**Pure water is a poor conductor of electricity, yet ordinary tap water is a good conductor. Account for this difference.**

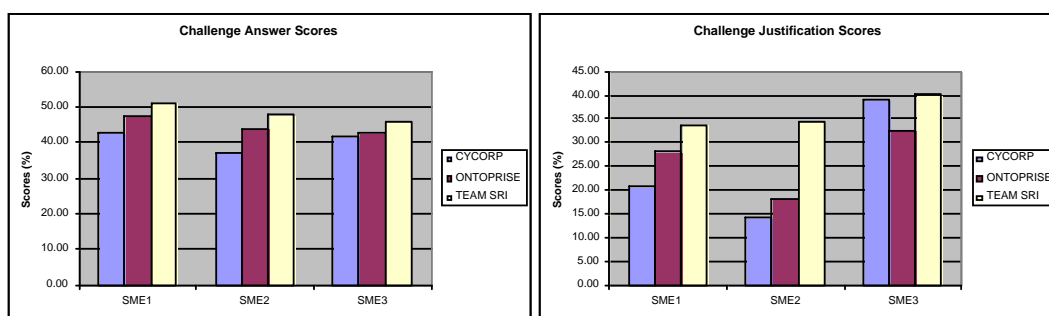
**Figure 6: An example of a FF section question, FF2**

The Free Form (FF) section also had 25 multi-part essay questions, FF1 – FF25, representing 38 gradable answer components. Figure 6 depicts an example of a FF question, FF2. Figure 7 shows the correctness and answer-justification scores for the FF section respectively. This section was designed to include questions that were somewhat beyond the scope of the defined syllabus. Some required meta-reasoning and, in some cases, limited commonsense knowledge. The objective was to see how well the systems performed faced with such challenges and whether the additional knowledge constructs available to Team SRI and Cycorp would translate into better results. The outcome of this section showed a marked advantage to the SRI system, both for correctness and for justification. We were surprised that the Cycorp system did not do better, given its many thousands of concepts and relations and the rich expressivity of CycL. This result may reflect the inability of their knowledge engineering team to leverage knowledge in CYC for this particular challenge.



**Figure 7: Correctness and Answer Justification scores for FF section as a percentage of the maximum score of 38 points. Note that Team SRI fared significantly better both in the correctness and justification scoring.**

Figure 8 provides the total challenge results, as percentages of the 168-point maximum scores, for answer correctness and justifications. The correctness scores show a similar trend for the three SMEs, with Team SRI slightly outperforming Ontoprise and Ontoprise slightly outperforming Cycorp. By contrast, the justification scores display a significant amount of variability. We are considering changes in our methodology to address this issue, including training future SMEs to produce more consistent scoring.



**Figure 8: Total correctness and justification scores as a percentage of the maximum score of 168 points**

All SMEs found some answer justifications that they liked. The SMEs provided high-level comments, mostly focused on the organization and conciseness of the justifications. In some instances, justifications were quite long. For example, Cycorp’s generative English produced some justifications in excess of 16 pages in length. The SMEs also complained that many arguments were used repetitively and that proofs took a long time to “get to the point.” In some multiple-choice questions, proofs involved invalidating all wrong answers, rather than proving the right one. All the teams appeared to rely on instance-based solutions to prove generalized comprehension-oriented questions, indicating a limited ability to reason with concepts. Gaps in knowledge coverage were also evident. For example, many of the teams had significant gaps in their knowledge of net ionic equations. Detailed question-by-question scores are available on the project Web site.

### 3.3 Problematic Questions

Despite the impressive overall performance of the three systems, there were questions on which each of them failed. Most interestingly, there were questions on which all three systems failed dramatically. Five prominent and interesting cases – DA10, DA22, FF1, FF8, and FF22 – are shown in Figure 9. We examine these questions more closely.

The first issue to address is whether these questions share properties that explain their difficulty. An initial hypothesis is that all five questions require that a system be able to represent and reason about its own problem-solving procedures and data

structures – that is, that it be reflective or capable of meta-representation and meta-reasoning. That property would explain the difficulty all three systems had, at least to the extent that the systems can be said to lack such reflective capabilities.

DA10 seems to probe a system's strategy for solving any of a general class of problems; indeed, it seems to ask for an explicit description of that strategy. DA22 implies that the pH calculation that a problem-solver is likely to use will generate an unacceptable result in this case (a value of greater than 7 for an acid) and then asks for an explanation of what went wrong, that is, of why the normal pH calculation leads to an anomalous result here. These two questions both seem to require the system to represent and reason about, indeed to explain the workings of its own problem-solving procedures.

FF22 seems similar in that it asks about the applicability of approximate solutions for a certain class of problems and about the reasons for the limits to that applicability. On reflection, though, it is really probing the system's knowledge of certain methodological principles used in chemistry, rather than the system's knowledge of its own inner workings. What seems to be missing is knowledge about chemistry – not about chemical compounds, but rather about methods used in chemistry, in particular about approximate methods, their scope and limits. And, of course, these latter methods may or *may not* be built into the system's own problem-solving routines.

DA10: HCl, H<sub>2</sub>SO<sub>4</sub>, HClO<sub>4</sub>, and HNO<sub>3</sub> are all examples of strong acids and are 100% ionized in water. This is known as the “leveling effect” of the solvent. Explain how you would establish the relative strengths of these acids. That is, how would you answer a question such as “which of these acids is the strongest?”

DA22. Phenol, C<sub>6</sub>H<sub>5</sub>OH, is a very weak acid with an acid equilibrium constant of  $K_a = 1.3 \times 10^{-10}$ . Determine the pH of a very dilute,  $1 \times 10^{-5}$  M, solution of phenol. Is the value acceptable? If not, give a possible explanation for the unreasonable pH value.

FF1. What is the difference between the subscript 3 in HNO<sub>3</sub> and a coefficient 3 in front of HNO<sub>3</sub>?

FF8. Although nitric acid and phosphoric acid have very different properties as pure substances, their aqueous solutions possess many common properties. List some general properties of these solutions and explain their common behavior in terms of the species present.

FF22. When we solve equilibrium expressions for the [H<sub>3</sub>O<sup>+</sup>] approximations are often made to reduce the complexity of the equation thus making it easier to solve. Why can we make these approximations? Would these approximations ever lead to significant errors in the answer? If so give an example of an equilibrium problem that would require use of the quadratic equation.

**Figure 9** Examples of chemistry questions that proved to be problematic for all three teams.

FF1 and FF8 are similar in that one asks for similarities and the other for differences, and in both cases, the systems did represent the knowledge but did not support the reasoning method to compute them.

FF1 is a question about the language of Chemistry, in particular about the abstract syntax or type-conventions of terms for chemical compounds. All three systems had some knowledge encoded so that the differences could be computed, but lacked the necessary reasoning method to compute them.

### 3.3 A Note on Performance

The Halo Pilot challenge was run over the course of a day and a half on sequestered systems at Vulcan, by Vulcan personnel. As noted above, we did encounter minor problems with all three systems that were resolved over this period of time. Among other issues, the batch files containing the formal encodings of the challenge questions needed

to be broken into two to facilitate their processing on all three systems. The Ontoprise system proved to be the fastest and most reliable, taking approximately 2 hours to complete its batch run. The SRI system ran the challenge in approximately 5 hours, and the Cycorp system completed its processing in over 12 hours. In this latter case, a memory leak on the sequestered platform caused the server to crash, and the system was rebooted and ran until the evaluation time limit expired.

All three teams undertook modifications and improvements to the sequestered systems and ran the challenges again. In this case the Ontoprise system was able to complete the challenge in 9 minutes, the SRI system in 30 minutes and the Cycorp system took approximately 27 hours to process the challenge. Both the sequestered and the improved systems are freely available for download off the Halo project Web site.

**SIDEBAR ON *EVALUATION OF Q/A SYSTEMS* GOES NEAR HERE**

**(The text for this sidebar is at the end of the paper)**

**SIDEBAR ON *EXAMPLES OF SYSTEM OUTPUTS AND GRADER COMMENTS* GOES NEAR HERE**

**(The text for this sidebar is at the end of the paper)**

## **4. Analysis**

### **4.1 Failure Analysis**

The three systems did well – better than Vulcan expected. Nevertheless, their performance was far from perfect, and the goal of the Pilot project was to go beyond evaluations of KR&R systems to an analysis of them. Therefore, we wanted to understand why these systems failed when they did, the relative frequency of each type of failure, and the ways these failures might be avoided or mitigated.

Based on our collective experience building KR&R systems, at the beginning of Project Halo we designed a taxonomy of failures that fielded systems might experience. Then, at the end of the Project, we analyzed every point lost on the evaluation in an attempt to identify the failure and place it within the taxonomy. We studied the resulting data to draw lessons about the taxonomy, the systems, and (by extrapolation) the current state of KR&R technologies for building fielded systems. See [10] for a comprehensive report of this study.

In particular, our failure analysis suggests three broad lessons that can be drawn across the board for the three systems:

**Modeling:** A common theme in the modeling problems across the systems was that the incorrect knowledge was represented, or some domain assumption was not adequately factored-in, or the knowledge was not captured at the right level of abstraction. Addressing these problems requires us to have direct involvement of the domain experts in the knowledge engineering process. The teams involved such experts to different extents, and at different times during the course of the project. The SRI team, which involved professional chemists from the beginning of the project, appeared to benefit substantially. This presents a research challenge, since it suggests that the expositions of chemistry in current texts are not sufficient for building or training knowledge based systems. Instead, a high-level domain expert must be involved in formulating the knowledge appropriately for system use. Two approaches to ameliorating this problem that are being pursued by participants are: 1) providing tools that support direct manipulation and testing of KR&R systems by such experts, and 2) providing the background knowledge required by a system to make appropriate use of specialized knowledge as it is presented in texts.

**Answer Justification:** Explanation, or, more generally, response interpretability, is fundamental to the acceptance of a knowledge-based system, yet for all three state-of-the-art systems, it proved to be a substantial challenge. Since the utility of the system will be evaluated end-to-end, it is to a large degree immaterial whether its answers are correct, if they cannot be understood. Reaching the goals of projects like the Digital Aristotle will require an investment of considerably more resources into this aspect of systems to realize robust gains in their competence. Constructing explanations directly from the system's proof strategy is neither straightforward nor particularly successful, especially if that strategy has not been designed with explanation in mind. One alternative is to use explicit representations of problem-solving methods (PSMs), so that explanations can include statements of problem-solving strategy as well as statements of facts and rules [11]. Another is to perform more meta-reasoning over the proof tree to construct a more readable explanation.

**Scalability for Speed and Reuse:** There has been substantial work in the literature on the tradeoff between expressiveness and tractability, yet managing this tradeoff, or even predicting its effect in the design of fielded systems over real domains is still not at all straightforward. To move from a theoretical to an engineering model of scalability, the KR community would benefit from a more systematic exploration of this area driven by the empirical requirements of problems at a wide range of scales. For example, the three Halo systems, and more generally, the Halo development and testing corpora, can provide an excellent test bed to enable KR&R researchers to pursue experimental research in the tradeoff between expressiveness and tractability.

## 4.2 Discussion

All three logical languages, KM, F-Logic and CycL, were expressive enough to represent most of the knowledge in this domain. F-Logic was by far the most concise and easy to read, with syntax most resembling an object-oriented language. F-Logic also yielded very high-fidelity representations that appear to be easier and more intuitive to construct. Ontoprise was the only team to conduct a sensitivity study of the impact of different question encodings on system performance. In the case of the two questions they examined, their system produced similar answers with slightly different justifications. For the most part, the encoding process and its impact on question-answering stability remain an open research topic.

SRI and Ontoprise yielded comparably sized knowledge bases. OntoNova was built from scratch using no pre-defined primitives, while SRI's system leveraged the Component Library, though not as extensively as they had initially hoped. SRI's use of professional chemists in the knowledge formulation process was a huge advantage and the quality of their outcome is reflected by this fact. The other teams have conceded that, had they the opportunity to revisit the challenge, they would have adopted the use of SMEs in knowledge formation. Cycorp's OpenHalo knowledge base was two orders of magnitude larger than the other teams'. They were unable to demonstrate any measurable advantage in using this additional knowledge, even in example-based questions, where they exhibited meta-reasoning brittleness similar to that observed in the other systems. The size of their knowledge base does however explain some of the significant run-time differences. They have also yet to demonstrate successful, effective reintegration of Halo knowledge into the extended Cyc platform. Reuse and integration appear to remain open questions for all three Halo teams.

The most novel aspect of the Halo Pilot was the great emphasis put on answer explanations, which served two primary purposes: (i) to exhibit and thereby verify that deep reasoning was occurring and (ii) to validate that appropriate domain explanations can be generated. This is an area that is still open to significant improvement. SRI's approach produced the best quality results, but it leaves open many questions regarding how well it might be scaled, generalized and reused. Cycorp's generative approach may eventually scale and generalize, but the current results were extremely verbose and often unintelligible to domain experts. Ontoprise's approach of running a second inference process appears to be very promising in the near term.

Vulcan Inc. and the pilot participants have invested considerable efforts in promoting the scientific transparency of the Halo pilot. The project Web site provides all the scientifically relevant documentation and tutorials, including an interactive results

browser and fully documented downloads representing both the sequestered systems and improved Halo Pilot chemistry knowledge bases. We eagerly anticipate comment from the AI community and look forward to its use by universities and other researchers.

Finally, the issue of cost must be considered. We estimate that the per-page expense for each of the three Halo teams was on the order of \$10,000 per page for the 70-page syllabus. This cost must be significantly reduced before this technology can be considered viable for the Digital Aristotle.

In summary, all the Halo systems scored well on a very difficult challenge: extrapolating the results of Team SRI's system on the limited 70-page syllabus to the entire AP syllabus yielded the equivalent of an AP-3 score for answer correctness – good enough to earn course credit at many top universities. The Halo teams believe that with additional, limited effort they would be able to improve the scores to the AP-4 level and beyond. Vulcan Inc. has developed two additional challenge question sets to validate these claims at a future date.

## ***5. Conclusions and Next Steps***

As we noted at the beginning of this article, Project halo is a multi-staged effort. In the foregoing, we have described Phase I, which assessed the capability of knowledge-based systems to answer a wide variety of unanticipated questions with coherent explanations. Phase II of Project Halo will examine whether tools can be built to enable domain experts to build such with an ever-decreasing reliance on knowledge engineers – a goal that was pursued in DARPA's Rapid Knowledge Formation project. Empowering domain experts to build robust knowledge bases with little or no assistance from knowledge engineers will: (i) dramatically decrease the cost of knowledge formulation; (ii) greatly reduce the type of errors observed in the Halo Pilot that resulted from lack of understanding of the domain on the part of knowledge engineers; (iii) facilitate a growing, peer-reviewed body of machine-processable knowledge that will form the basis for the Digital Aristotle. A critical measure of success is the degree to which the relevant scientific communities are willing to adopt these tools, especially in their pedagogies.

At the core of the knowledge formulation approach envisioned in Phase II is a document-rooted methodology, in which the domain expert uses an existing document such as a textbook as the basis for the formulation of a knowledge module. Tying knowledge modules to documents in this way will help determine the scope and context of each module, the types of questions they can be expected to answer and the appropriate depth and resolution of the answers. The 30-month Phase II effort will be undertaken in three stages. First, a six-month, analysis-driven design process will

examine the complete AP syllabi for chemistry, biology and physics (B). The objective of this analysis will be to determine requirements on effective use by domain experts of a range of knowledge acquisition technologies. The results of this study should allow us to: (i) determine the gaps in “coverage” of current state of the art knowledge acquisition techniques and define targeted research to fill those gaps; (ii) understand and prioritize the methods, techniques and technologies that will be central to the Halo 2 application; (iii) understand which portions of the syllabi would be best suited to demonstrate the broadest proof of concept given our resources and better understand the ways in which the content requirements of the different disciplines can be mutually leveraged; and finally, (iv) produce a coherent, well motivated design.

A 15-month implementation stage will follow. Here, the detailed designs will be rendered into working systems and these systems will be subject to a comprehensive user evaluation to understand their viability and the degree to which the empirical data from actual use by domain experts fits the models developed during the design stage. Finally, a 9-month refinement stage will attempt to correct the shortcomings detected in the implementation stage evaluation and a second evaluation will be undertaken to validate the refinements.

Future work will focus on tactical research to fill gaps identified in Halo 2 that will lead to greater coverage of the scientific domains. These efforts will investigate both automated and semi-automated methods to facilitate formulation of knowledge and posing of questions, and provide better tools for evaluation and inspection of the knowledge formulation and question-answering processes. We will also be focusing on reducing brittleness and other systemic failures of the Halo Phase II systems that will be identified by a comprehensive failure analysis of the sort we developed for Phase I. We will be seeking the assistance of the KR&R community to standardize our extended failure taxonomy for use in a wide variety of knowledge-based applications.

Throughout Phase II, Project Halo will be conducting an ongoing dialogue with domain experts and educators, especially those from the three target scientific disciplines. Our aims are to better understand their needs and to explain the potential benefits of the availability of high-quality machine-processable knowledge to both research and education. For example, once a proof of concept for our knowledge formulation approach has been established, Project Halo will consider how knowledge modules might be integrated into interactive tutoring applications. We will also examine how such modules might assist knowledge-driven discovery, as part of the functionality of a digital research assistant.

——— ***Sidebar: History of Evaluating Q/A Systems (BEGIN)*** ———

***Sidebar: A Brief History of Evaluating Knowledge Systems***

One unique aspect of the Halo Pilot is its rigorous scheme of evaluation. It uses an independently defined, and well-understood test, specifically, the advanced placement test for chemistry, on a well-defined scope, specifically, 70 pages of a chemistry textbook. Though such rigorous evaluation schemes have been developed in the areas of shallow information extraction (the MUC conferences) information retrieval and simple question answering (the TREC conferences) for quite a while, the corresponding task of evaluating the kind of knowledge-based systems deployed in the Halo Pilot had appeared to be too difficult to be approached in one step.

Thus, previous efforts at measuring the performance of knowledge-based systems such as in HPKB (High-Performance Knowledge Bases) and RKF (Rapid Knowledge Formation) constituted important stepping stones towards rigorous evaluation of knowledge-based systems, but the Halo Pilot represents a significant advance. To substantiate this summary, we shall review some of the details of developments in these various areas.

**Retrieving answers from texts**

Question-answering via information retrieval and extraction from texts has been an active area of research, with a progression of annual competitions and conferences, especially the 7 message understanding conferences (MUCs) and the 12 Text Retrieval Conferences (TRECs) from 1992-2003, sponsored by NIST, IAD, DARPA, and ARDA. TRECs were initially aimed at retrieving relevant texts from large collections and then at extracting relevant passages from texts [1]. The earlier systems had virtually no need for inference-capable knowledge bases and reasoning capabilities. In recent years the question-answering tasks have become more challenging, e.g., requiring a direct answer to a question rather than a passage containing the answer. The evaluation schemes are very well defined, including well worked out definitions of the tasks and answer keys that are used to compute evaluation measures including precision and recall.

Recently there has been a surge of interest in the use of domain knowledge in question answering (e.g., see) [12]. ARDA's current AQUAINT program (Advanced Question and Answering for Intelligence), started in 2001, is pushing text-based question-answering technology further, seeking to address a typical intelligence gathering

scenario in which multiple, inter-related questions are used to fulfill an overall information need, rather than answering just single, isolated, fact-based questions. AQUAINT has both adopted TREC's approach to the evaluation of question-answering and tried to extend it to encompass more complex question types, e.g. biographical questions of the form "Tell me all the important things you know about Osama bin Laden." The fundamental difference between the Halo evaluation and the AQUAINT evaluation is that the AQUAINT evaluations are designed to test the question answering capability on huge bodies of text on widely ranging subjects using very limited reasoning capabilities. In contrast, the Halo evaluation is focused on evaluating deep reasoning in the field of sciences. The eventual goal of Halo is to do significant coverage of sciences, but the current phase was limited to only 70 pages of a chemistry textbook.

### **Building and running knowledge-based systems**

In the area of knowledge-based systems, DARPA, AFOSR, NRI and NSF jointly funded the Knowledge Sharing Effort in 1991 [13]. This was a three-year collaborative program to develop "knowledge sharing" technologies to facilitate the exchange and reuse of inference-capable knowledge bases among different groups. The aim was to help reduce costs and promote development of knowledge-based applications. This was followed by DARPA's High Performance Knowledge Base (HPKB) program (1996-2000), designed to push knowledge-based technology further and demonstrate that very large (100k+ axiom) systems could be built quickly and be usefully applied to question-answering tasks [14]. The evaluation in HPKB was aimed simply at the hypothesis that large knowledge-based systems can be built at all, that they can accomplish interesting tasks, and that they do not break – as a toy system would and as many of the initial knowledge-based systems did – when working with a realistically sized knowledge base.

### **Evaluating knowledge-based systems**

There have been few efforts so far at documenting and analyzing the quality of fielded KR&R systems, [15], [16], [17]. RKF made significant efforts to analyze and document the quality of the knowledge base performance [18]. Specifically, an evaluation in DARPA's Rapid Knowledge Formation project, which was roughly comparable to the one used in Project Halo, was based on approximately 10 pages from biology textbook and a set of test questions – however, this was not an independently established test. The Halo Pilot, reported on here, improves upon these evaluations by being more systematic and useable for cross-system comparisons. The Halo Pilot has adopted an evaluation standard that is comparable to the rigor of the challenges for retrieving answers from

texts. It provides an exact definition of the scope of the domain – an AP chemistry test setting that has proven its validity in many years and many students -- as well as an objective evaluation by independent graders. We conjecture that the Halo evaluation scheme is extensible enough to support a coherent long term development program.

———— ***Sidebar: History of Evaluating Q/A Systems (END)*** ————

———— ***Sidebar: Examples of System Outputs (BEGIN)*** ————

***Sidebar: Examples of System Outputs and Grader Comments***

The Halo Pilot evaluation was intended to assess deep reasoning capabilities of the three competing systems in the context of a well known evaluation methodology. 70 pages of the Advance Placement (AP) Chemistry syllabus were selected. Systems were required to produce coherent answers and answer justification in English to each of the 100 AP-style questions posed. In the case of multiple choice questions, a letter response was required. The evaluation team consisted of three chemistry professors, who were instructed to grade the exams using AP guidelines. Answer justifications were thus required to conform to AP guidelines to receive full credit.

System outputs were required to conform to strict formats. The question number needed to be clearly indicated, followed by the original English text of the question. This was to be followed by the answer. Multiple choice questions required a letter answer. Finally, the answer justification was required. Justification guidelines required that the answers be clear, concise and appropriate for AP exams.

The system outputs were rendered into hardcopy and distributed to three chemistry professors for evaluation. These SMEs, or Subject Matter Experts, were asked to apply AP grading guidelines to assess the system outputs and to provide lots of written comments.

Question examples 1 through 3 present Ontoprise, SRI and Cycorp system outputs respectively. Examples 1 and 2 depict responses to multiple choice question 20, while

example 3 depicts the response to multiple choice question 34. These figures also contain graders' remarks.

**Question 20**

**Original question**

The pH of a 1.0M solution of HCl is:

- a. 1.0
- b. 0.1
- c. 0.0
- d. less than zero
- e. between 0 and 1

**Answer**

C

**Justification**

- ◆ The equation for calculating the ph-value is  $\text{ph} = -\log[\text{H}^+]$ . Thus we get ph-value  $\text{ph} = 0$ ,  $\text{H}^+$  concentration  $[\text{H}^+] = 1$ .
- ◆ In the given mixture the concentration of  $\text{H}_3\text{O}^+$ -molecules(atoms) is 1 M.
  - ◇ HCl is a strong monoprotic acid that completely splits into  $\text{H}^+$  and  $\text{Cl}^-$ . A 1-molar mixture of HCl has therefore a 1-molar concentration of  $\text{H}^+$  and  $\text{Cl}^-$  molecules.

*This is a logical, well ordered presentation.*

*Question Example 1: Ontoprise' OntoNova application's output for multiple choice question 20. Note the output's format: the question number is indicated at the top; followed by the full English text of the original question; next, the letter answer is indicated; finally, the answer justification is presented. The graders written remarks are included. OntoNova employed a second inference step to derive the answer justification, using human authored templates, the proof tree and combination rules to assemble the English text.*

20. The pH of a 1.0M solution of HCl is:

- (a) 1.0
- (b) 0.1
- (c) 0.0
- (d) less than zero
- (e) between 0 and 1

**Answer**

The output of is/are:

- (c) 0.0
- What is the pH of a 1.0M solution of HCl?
  - The pH of a chemical depends on the concentration of H<sup>+</sup>.
    - The pH can be computed as  $-\log_{10}[\text{H}^+]$ .
      - For strong acids, the concentration of H<sup>+</sup> is equal to the concentration of acid.
        - The equilibrium concentration of strong acid reactants in equilibrium reactions is zero.
        - The equilibrium concentration of HCl is thus 0 molar.
      - HCl is a strong acid, so  $[\text{H}^+] = 1.00$  molar.
      - The pH of a solution of HCl is therefore  $-\log_{10}(1.00) = 0.00\text{e}+0$ .
    - The pH of HCl strong-electrolyte-solution is therefore 0.00e+0.
  - The pH of a 1.0M solution of HCl is: (c) 0.0.

*Good, brief presentation  
in 'logical order,*

*Question Example 2: SRI's SHAKEN output. Human-authored templates associated with chemical methods were combined during the back-chaining process to produce the English text. The templates specify the salient sub-goals to be elaborated as indented "sub explanations". This resulted in generally superior answer justifications.*

MC34: The acid ionization constant for benzoic acid,  $C_6H_5COOH$ , is  $6.3E-5$ . The conjugate base of this acid has an ionization constant of: (a)  $6.3E-5$ ; (b)  $1E-14$ ; (c)  $1.59E-10$ ; (d)  $6.3E-19$ ; (e)  $6.3E-9$ .

Answer:

C

Reformulation of Question:

If

- the acid-dissociation constant for benzoic acid is  $6.3 \times 10^{-5}$
- and benzoic acid and some *BASE* form a conjugate acid-base pair,

what values of *ANSWER* are there such that there is some *KA* such that

- the base-dissociation constant for *BASE* is *KA*
- and *ANSWER* is a good choice among these sentences:
  - $KA \approx 6.3 \times 10^{-5}$
  - $KA \approx 1 \times 10^{-14}$
  - $KA \approx 1.59 \times 10^{-10}$
  - $KA \approx 6.3 \times 10^{-19}$
  - $KA \approx 6.3 \times 10^{-9}$

Reasoning:

Answer C is the right answer because:

Given (from the question):

The acid-dissociation constant for benzoic acid is  $6.3E-5$ .  
Benzoic acid and *BASE* form a conjugate acid-base pair.

Applicable Rule:

If

- *ACID* and *BASE* form a conjugate acid-base pair
- and the acid-dissociation constant for *ACID* is *KA*,

then the base-dissociation constant for *BASE* is the ratio of  $K_w$  to *KA*. ✓

— from Section 16.8 of *Chemistry: The Central Science*

Rule Application:

The ratio of  $K_w$  to  $6.3E-5 = 1.5873E-10$ . ✓

Conclusion:

The base-dissociation constant for *BASE* is  $1.5873E-10$ .

Trivially:  $1.5873E-10 \approx 1.59E-10$ .

Good identification  
of important  
relationships, required  
to answer question.

*Question Example 3: The output of Cycorp's OpenHalo application for multiple choice question 34. Note the grader's remarks. OpenHalo used the proof tree and Cyc's generative English capabilities to produce the English answer. This example illustrates one of the better outcomes—some questions produced many pages of generative English, which were far less intelligible to the graders.*

Comments on SRI Output
Very good, brief presentation in logical order
Good use of selective elimination
This is a good first effort, but still looks little like what would be expected from a student taking this exam.
Generally, when a calculation was required, the program did not follow what I would expect from a student: namely, a setup, substituted numbers, followed by a solution to the problem.
Comments on Ontoprise Output
Good logical flow, set up with substitutions shown
Well done, and to the point
The logic is more readable (and shorter!) than the KB justifications, but it often seems to be presented backwards --- arguing from the answer as opposed to arguing to the answer.
There was a common error in the use of significant figures. Answers are often given in as many figures as the program could generate. This is also a common problem with students so I guess we could claim that the computer is being more human-like in these responses
Comments on Cycorp Output
Main strength of the program is that it did a fairly good job of arriving at the correct answers
A good approach for replacing the ``reasoning" used in this program is to use ``Show Method of Calculation" (for all questions which involve the calculation of a numerical answer) and ``Explain Reasoning" (for all questions which do not involve a calculated answer)
In general, the program appears to take a quantitative approach when answering questions and does not know how to take a qualitative approach. For example, when the activity series was part of a question, the program would use cell potentials
The ``reasoning" are much, much, much too long. A sufficient ``reasoning" to any of the questions on the exam never requires more than the 1/2 page.

*The above figure shows a small, if representative, subset of verbatim comments that SMEs made on the answers to the questions produced by the system. The SMEs had well defined expectations of system behavior, e.g. setting up a problem before actually presenting its solution or the number of significant digits used in the output. These comments did not reflect, for the most part, on the correctness of the computation, rather were indicators of "how things were to be done on an AP-chemistry exam." This highlights the importance of understanding domain-specific requirements in answer and answer-justification formation and generation by question-answering systems.*

**—————Sidebar: Examples of System Outputs (END)—————**

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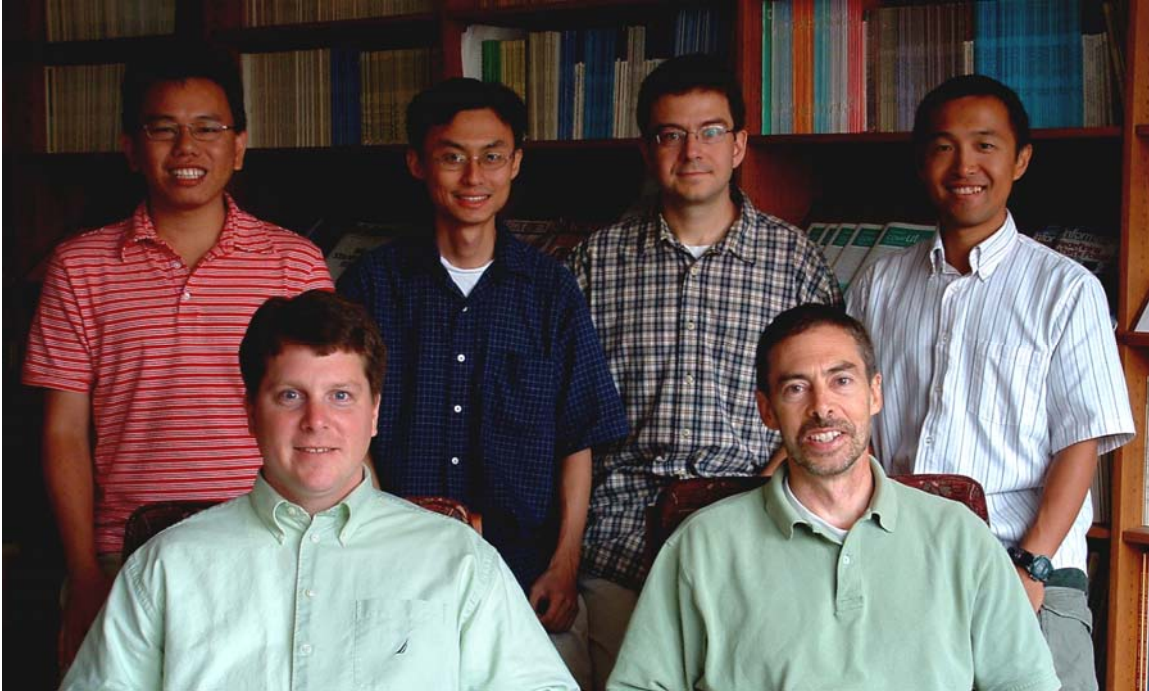
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